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I Semester B.B.A. 3 Degree Examination, Nov./Dec. 2016 MANAGEMENT CONCEPTS (Fresh and Repeaters New Syllabus)

Time: 3 Hours

Max. Marks: 80

Instructions: 1) Write the question numbers correctly.

2) Part – IV is compulsory.

SECTION - A

I. Answer any 10 of the following:

 $(2 \times 10 = 20)$

- 1) What is Management?
- 2) What do you mean by motivation?
- 3) What is Recruitment?
- 4) What is MOU and AOA?
- 5) Who is a democratic leader?
- 6) What is staff organization?
- 7) What is Espirit De Corps?
- 8) What is centralization?
- 9) What is span of control?
- 10) What is planning?
- 11) What is controlling?
- 12) What is an organization?

SECTION - B

II. Answer any 4 of the following:

 $(4 \times 5 = 20)$

- 13) Explain any 5 principles of Henry Fayol.
- 14) Briefly explain staffing and sources of Recruitment.
- 15) Write a short note on CSR.
- 16) Distinguish between co-ordination and co-operation.
- 17) Explain in brief functional and product basic of departmentation.
- 18) Briefly explain principles of Direction.



SECTION - C

III. Answer any 3 of the following:

 $(3 \times 10 = 30)$

- 19) Explain Maslow's theory of Motivation.
- 20) Explain the process of decision making.
- 21) Explain the scope of Management.
- 22) Discuss the tools and techniques of controlling.
- 23) Explain various types of Leadership Styles.

SECTION - D

IV. Compulsory:

 $(10 \times 1 = 10)$

24) Explain the significance and limitations of planning in context to the 21st century.