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H Semester B.B.A.5. (NEP) Degree Examination, September/October - 2022 TOURISM AND HOSPITALITY MANAGEMENT (OEC)

Paper: 2.5 (Regular)

Time: 2 Hours. Maximum Marks: 60

Instructions to Candidates: 1. Write question numbers correctly.

2. Section - D is compulsory.

SECTION - A

Answer any 5 sub-questions from the following. Each question carries 2 marks.(5×2=10)

- 1. a. What is tourism?
 - b. . Which are the different types of transport?
 - c. Who are tourists?
 - d. What is tour pricing?
 - e. What is tour costing?
 - f. Expand UNWTO and TAAI.
 - g. Mention any 4 classifications of hotel.

SECTION-B

Answer any 4 from the following. Each question carries 5 marks.

 $(4 \times 5 = 20)$

- 2. Explain the objectives of tourism.
- 3. Elaborate the steps in tour planning.
- 4. Which supply factors influences in tour pricing?
- 5. Which are the components of tourism infrastructure? Explain in brief.
- 6. Explain the nature of hospitality industry.
- 7. Which qualities are required to become a good manager in a hotel?

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SECTION-C

Answer any 2 from the following. Each question carries 12 marks.

 $(2 \times 12 = 24)$

- 8. Elaborate the factors affecting the tourism industry.
- 9. Explain in brief the classification of hotel.
- 10. Why people move towards tour? Explain the reasons.
- 11. Explain the pricing strategies in tourism marketing.

SECTION - D

Compulsory question.

 $(1 \times 6 = 6)$

12. Being a Manager in a Hotel, how do you fulfill the mission of a hotel and which are the facilities offered to attract the customers.